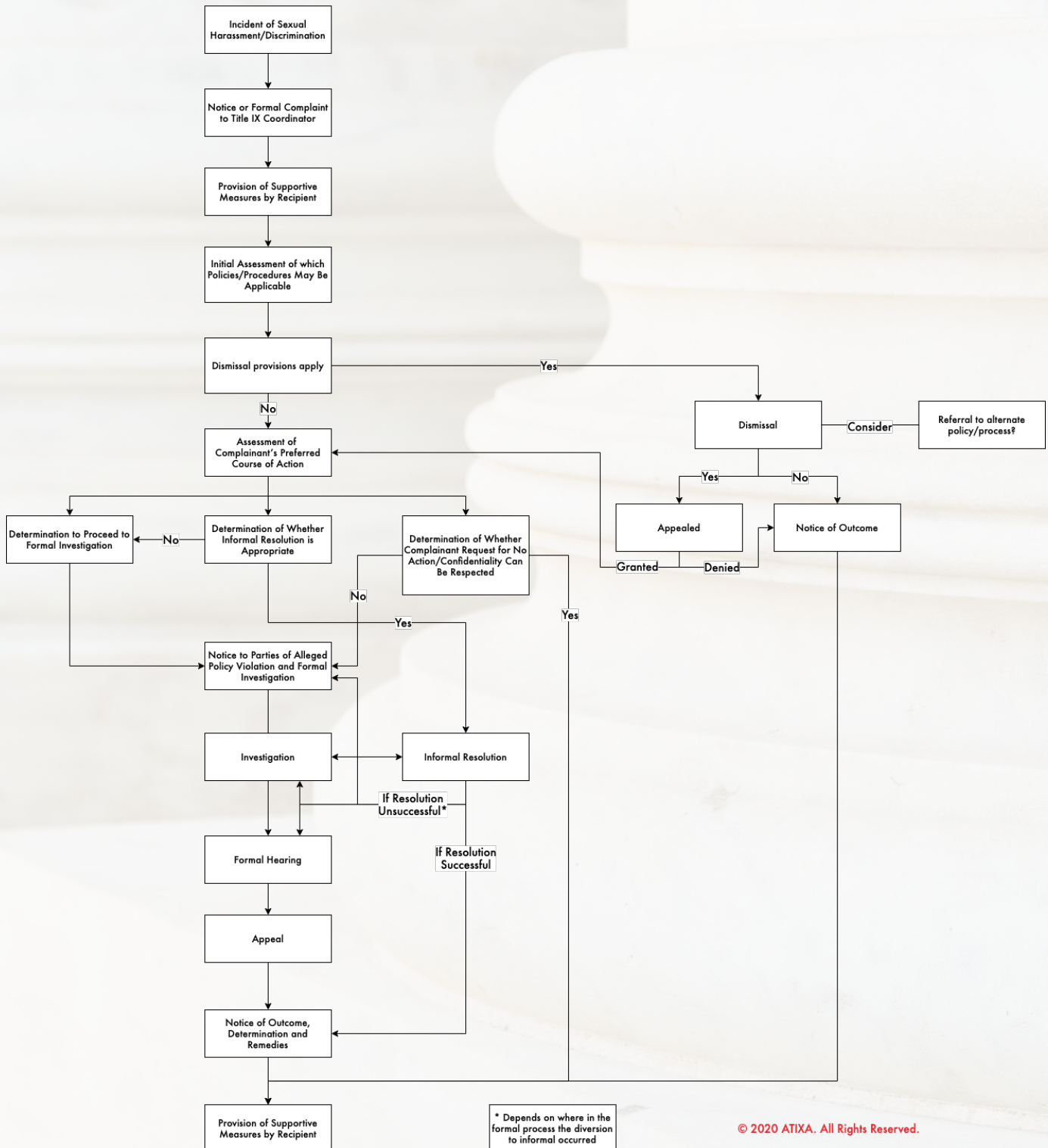


1P2P Process in Overview



* Depends on where in the formal process the diversion to informal occurred